

Introduction of GTN Guarantor Service

About GTN

GTN is a guarantor company for foreigners who plan to sign an apartment lease contract in Japan. We provide support in about 20 languages, including English, Chinese, Korean, Vietnamese, and Nepali. Please feel free to contact us.



What is a Guarantor ?

A guarantor is required when you apply for a rental house. The guarantor has a responsibility to pay the rent if the tenant fails to pay the rent on time.

The guarantor generally should be someone close to you such as your family member. Since there are difficulties to find a guarantor person for foreigner, many of them use a guarantor company instead.

What is a Guarantor Fee?

It is a service fee required for GTN to act as your guarantor.

- Initial Guarantor Service Fee
30% - 100% of the monthly rent ※1
 - Monthly/Yearly Guarantee
10,000 Yen/year or 1,000 Yen ~ / month ※1
- ※1 Depends on the property

GTN Screening Process

- **Required documents for screening** *Please submit to your real estate agency.
 - (1) Resident Card – Copy front and back
 - (2) Student Card - Copy front and back
(Admission letter or letter of acceptance is also acceptable if your Student Card is not yet issued)
 - (3) Passport – Copy of the page with your photo
 - **Emergency contact information** *Please submit this information to your real estate agency.
 - (1) One of your parents
 - (2) One friend or acquaintance who lives in Japan (Regardless of nationality)
 - **From finding an apartment to GTN screening**
 - (1) Please apply for a rental apartment to the agency which has a partnership with GTN.
 - (2) Please fill out GTN's application form as well when you fill out the application for moving in.
 - (3) Please submit the copy of your resident card, student card and passport.
 - (4) GTN will contact you for screening. *You will get a call from 03-5956-6303.
 - (5) GTN will also contact your parent and acquaintance for screening.
- *Please notify your emergency contacts that GTN will contact them for screening.
- (6) After the screening is fully finished, please fill out GTN's contract and seal (or sign) on it.

GTN supports all foreigners for their pleasant life in Japan !

If you have any problem while living in your apartment, please contact our Trust Call Center.
We provide multilingual support (Japanese, Korean, Chinese, English, Vietnamese and Nepalese)

03-5155-4674 (10:00~18:30)

